

## ZIELINET Website Terms of Service

Effective from: 2025-11-05 | Version: 2.0

### § 1 General Provisions

1. These Terms of Service (hereinafter referred to as "Terms") define the rules and conditions for the provision of services by electronic means via the ZIELINET website, available under the domains [zielinet.pl](http://zielinet.pl), [zielinet.eu](http://zielinet.eu), and [zielinet.com](http://zielinet.com) (hereinafter referred to as the "Service").
2. The owner and administrator of the Service is Wojciech Zieliński, conducting business activity under the name **ZIELINET Wojciech Zieliński** with its registered office in **Warsaw (00-867) at Al. Jana Pawła II 27**, entered into the Central Registration and Information on Business (CEIDG), holding NIP (Tax ID): **5291685731** and REGON (Business ID): **362013143** (hereinafter referred to as the "Service Provider").
3. The Terms are made available free of charge in the Service in a manner that allows for their acquisition, reproduction, and storage. Every User is obliged to read the content of the Terms before using the Services.

### § 2 Definitions

1. **Service** – the website run by the Service Provider under the domains [zielinet.pl](http://zielinet.pl), [zielinet.eu](http://zielinet.eu), and [zielinet.com](http://zielinet.com).
2. **User** – any natural person, legal person, or organizational unit without legal personality who uses the Services provided in the Service.
3. **User Account** – an individual, password-protected User panel in the Service, enabling access to the Client Zone, requiring registration and logging in.
4. **Client Zone** – a separate part of the Service, accessible only to Users with an Account, within which the Service Provider provides premium materials and services.
5. **E-mail Newsletter** – a service consisting of the Service Provider periodically sending commercial, marketing, and educational information to the provided e-mail address, carried out via a dedicated module.
6. **Mobile Marketing** – a service consisting of the Service Provider sending commercial and marketing information to the provided phone number via mass SMS, MMS, VMS, or RCS campaigns, provided solely on the basis of the User's separate consent.

7. **System Notification SMS** – transactional messages sent to the User's phone number, directly related to the operation of services (e.g., account activation, password reset), which do not constitute Mobile Marketing.
8. **GDPR** – Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016.

### **§ 3 Type and Scope of Electronic Services**

1. The Service Provider provides the following Electronic Services via the Service:
  - a. Enabling the browsing of the Service's informational content.
  - b. Providing contact forms.
  - c. Providing the E-mail Newsletter service.
  - d. Providing the Mobile Marketing (SMS, MMS, VMS) service.
  - e. Maintaining a User Account and providing the functionalities of the Client Zone.
  - f. Enabling the browsing of job offers and applying for positions in the "Career" section.
2. The provision of Electronic Services is generally free of charge.

### **§ 4 User Account and Client Zone**

1. Creating a User Account is voluntary and requires completing the registration form, accepting these Terms, and reviewing the Privacy Policy.
2. To complete the registration process, the User is obliged to confirm the account creation by clicking the activation link sent to the e-mail address provided in the form.
3. Providing a phone number in the registration form is optional and may be used for sending System Notification SMS.
4. The User is obliged to keep their login data (login and password) confidential.
5. The User may delete their Account at any time by contacting the Service Provider.

### **§ 5 Conditions for Provision and Termination of Agreements**

1. The agreement for the provision of Electronic Services (e.g., browsing the Service) is concluded when the User enters the website and is terminated when the User leaves it.
2. The agreement for maintaining a User Account is concluded for an indefinite period upon successful completion of registration and account activation.

3. The agreement for the provision of the **E-mail Newsletter** service is concluded for an indefinite period upon the User's voluntary consent. The User may terminate it at any time by clicking the unsubscribe link.
4. The agreement for the provision of the **Mobile Marketing** service is concluded for an indefinite period upon the User's **separate, voluntary consent (opt-in)** to receive SMS, MMS, or VMS campaigns.
5. The User may terminate the agreement for the provision of the Mobile Marketing service at any time by:
  - a. changing the consent settings in the User Account panel,
  - b. sending a reply message with the content specified by the Service Provider, or
  - c. clicking a deactivation link (if applicable).

## **§ 6 Intellectual Property**

1. All content posted in the Service, including trademarks, logos, texts, and graphics, constitutes the intellectual property of the Service Provider or its partners and is protected by law.
2. Any use of content from the Service without the prior written consent of the Service Provider is prohibited.

## **§ 7 Data Protection and Legal Documents**

1. The Controller of Users' personal data processed in connection with the use of the Service is the Service Provider.
2. Detailed rules for the processing of personal data and the use of cookies are defined in the "**Privacy Policy**"<sup>1</sup>.
3. The rules for information security in the Service are defined in the "**Security Policy**"<sup>2</sup>.
4. The rules concerning the digital accessibility of the Service are defined in the "**Accessibility Statement**"<sup>3</sup>.
5. The list of acknowledgements for individuals who have reported potential security vulnerabilities is available in the "**Security Researcher Acknowledgements**"<sup>4</sup> document.

## **§ 8 Complaint Procedure**

1. The User may submit any complaints regarding the operation of the Service via e-mail to the address: **info@zielinet.com**.

2. A complaint notification should include at least: data identifying the User and a detailed description of the problem.
3. The Service Provider will process the complaint within 14 days of its receipt.

## **§ 9 Final Provisions**

1. The Service Provider reserves the right to make changes to the Terms. Users will be informed of any changes by the publication of the new version of the Terms in the Service.
2. Each version of the Terms is marked with a version number and an effective date. Previous versions of the Terms are available for inspection in the public archive of legal documents.
3. In matters not regulated by these Terms, the universally applicable provisions of Polish law shall apply.
4. Any disputes arising from the provision of Electronic Services shall be settled by the court competent for the Service Provider's registered office.